



BUILDER'S GUIDE



Revised August 2024

About Lumbee River EMC



Lumbee River Electric Membership Corporation belongs to the members it serves. Our Member-Owners are a force of more than 58,000 in Cumberland, Hoke, Robeson, Moore, and Scotland Counties.

Members have a say in how the co-op runs. Members did not create LREMC to make profits but to provide safe, reliable, and affordable electricity. The foundation of LREMC's service to its members is innovation, commitment to community, accountability, and integrity. These values represent the cooperative difference and how our co-op earns members' trust every day.

Mission Statement: Lumbee River Electric Membership Corporation is a member-owned business committed to providing electricity and other value-added services that improve the quality of life in the communities we serve. Our dedicated employee team delivers high-quality, competitively priced products and services. We are committed to continuous improvement and making Lumbee River EMC our customers' first choice.

Motto and Philosophy: Safety & Members First!



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Applying for service to a Development

Apply for service for billing of streetlights

Submit your site plan in AutoCAD to Brett.kinlaw@lumbeeriver.com and engineering.supervisors@lumbeeriver.com

Submit a copy of restrictive covenants specifying “this property is subject to an ongoing monthly continuous fee for the installation and/or maintenance of underground utilities and street lighting by Lumbee River Electric Membership Corporation” to engineering.supervisors@lumbeeriver.com

Submit signed blanket easement to engineering.supervisors@lumbeeriver.com

If the commercial account is over 400 amp single phase or three phase, the electrician will be required to submit a load data sheet, install a 3'x3'x18" trough if a meter base cannot be used, or bring their wire to our transformer.

Streets must be within 4” to 6” of finish grade, lot lines established, water and sewer in, and curbing installed before construction begins.

Pay ATC fees

Note: ATC fees must be paid before starting construction in Developments. When construction is complete, you can request a copy of the development layout from Brett.kinlaw@lumbeeriver.com for reference of the meter base location for the building.

Applying for service

We do not require builders to complete an application. Email your service request to support@lumbeeriver.com. When requesting permanent service, builders should inform they are done with the temporary service.

Call Member Services at 800-683-5571

Visit a LREMC office at:

6090 NC Hwy 711

301 Bailey Rd.

8344 Fayetteville Rd.

Pembroke

Lumberton

Raeford

Required Information When Applying for Service

Temporary Service:

- 911 Service address
- Name of Subdivision
- Lot Number, Block and Section (if applicable)
- Temporary UG power pole must be located within 5' of existing power source (Transformer/Secondary Pedestal)
- Contact name and phone number
- If overhead temporary, you must have a 20 foot pole with 4 foot in the ground

Underground Service:

- 911 Service address
- Name of Subdivision
- Lot Number, Block and Section (if applicable)
- Lot must be clear for service (all other personal underground lines must be marked ex. septic tank, drain lines, waters etc.)
- What amp service size required (ex. 200-800)
- Contact name and phone number

Outdoor lights

LREMC offers free lighting design consultation and installation for residential and commercial members and ensures all lighting plans comply with county and town ordinances. Our surcharges in subdivisions and our monthly rates in commercial applications include maintenance and replacement, as well as the cost of energy consumed.



Important Notes

- The meter base must be installed before applying for underground service.
- The temporary pole must be inspected when applying for temporary service.
- Don't place the ground rod directly under the meter base where our wire will go into the meter base.
- Place the septic plan in the builders' box on the lot.
- If the town/county doesn't apply inspection stickers to meter bases, you must place a hard copy of the inspection in the meter base
- Service is normally completed 10 to 14 business days after fees are paid. The Meter will be set after LREMC receives the town/county inspection.
- LREMC is not responsible for any other underground lines, including water, sewer, gas, etc., that are not marked by the builder/homeowner
- When service is requested but not ready, a \$23.54 not ready fee will be applied to the account.

If the design of a development changes, you need to resubmit the plans to brett.kinlaw@lumbeeriver.com as soon as possible. Otherwise, you could incur additional ATC charges if we have to redo or wire.

Schedule Of Fees

Temporary service connection (per service)	\$110.00
Site Not Ready for installation trip charge	\$23.54
New service connection (0-150ft)	\$400.00
Over 150ft underground	\$4.25/ft
Standard Connect Fee	\$23.54
Primary line construction Underground in conduit	\$7.50/ft
Secondary wire 150 ft. (Rough In)	\$400.00
Transformer	\$600.00
Secondary Pedestal	\$110.00

****Additional fees may apply for same-day connects and overtime services***

Access Requirements

The member will be charged aid-to-construction fees for obstacles encountered, such as driveways, privately owned water, sewer, or gas line crossings, and meter bases located on the wrong end of the building at the electrical distribution service connection point.

Conditions Hampering Secondary Underground Construction

Trenching obstacles	See Service Rules and Regulations
Driveway Crossing	\$300.00
Water Line Crossing	\$85.00
Sewer	\$85.00
Gas line	\$85.00
Meter base on wrong end of building	\$150.00 Min.
Conduit	\$1.10 per ft.

Shrubs, trees, and grass sod requiring protection during the installation of the underground service will be the responsibility of the owner or developer, and the owner or developer will hold the Cooperative and/or its subcontractors harmless against any claims for such damage. It will be the responsibility of the owner or developer to reseed and/or maintain the trench cover.

Where, due to rock or other conditions in the soil, as much as five percent (5%) of the trenching work cannot be accomplished by use of standard trenching machines, any excess cost incurred by such conditions may be charged by the Cooperative to the owner or developer. Where there are other unusual conditions, such as high-water tables, which require installation procedures not normally used, the excess cost of such procedures may be charged by the Cooperative to the owner or developer.

Note: This only applies to UG primary developments.

Electric Vehicles (EV's)

If you'd like to create an Electric Vehicle ready parking space, we recommend a 40 ampere, 240-volt dedicated circuit with a NEMA 14-50 outlet. The circuit shall terminate in a suitable termination such as a receptacle, junction box, or an EVSE, and be located in close proximity to the proposed location of the EV parking spaces.



Renewable Energy Generation

Lumbee River EMC fully supports our members' efforts to explore opportunities to connect to our power grid. Safety is the top priority at Lumbee River EMC. To guarantee that all systems are constructed and operated with the utmost safety and dependability, LREMC requires specific information to be provided when planning to install any renewable energy system.

Required documents can be found at:

<https://www.lumbeeriver.com/renewable-energymember-generation>



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Hardcore gamer, work-from-homer, or occasional email checker, we have a plan that suits your lifestyle. Get lightning-fast internet with no contracts, hidden fees, or data caps—backed by a local team you know & trust.

\$ 80
PER MONTH

RIVR GIG
1000/1000 Mbps

For larger or more connected households with high internet use.

RIVR GIG plan capabilities

- **4+ Devices at One Time**
- **Streaming & Gaming**
- **Emails**
- **Smart Home Devices**
- **Quick Downloads**
- **Work & Learn From Home**

\$ 70
PER MONTH

RIVR 500
500/500 Mbps

For households with many devices and moderate internet use.

RIVR 500 plan capabilities

- **3-4 Devices**
- **Email**
- **Streaming**
- **Smart Home Devices**

\$ 60
PER MONTH

RIVR 250
250/250 Mbps

For smaller households with few devices and light internet use.

RIVR 250 plan capabilities

- **1-2 Devices**
- **Email**
- **Web Browsing**
- **Minimal Streaming**

Fast fiber internet that keeps you connected

We offer internet plans that deliver speeds up to 1 Gig on our powerful and reliable fiber network. Work, play, stream—and so much more at your fingertips.



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Only \$25 per month for unlimited calling

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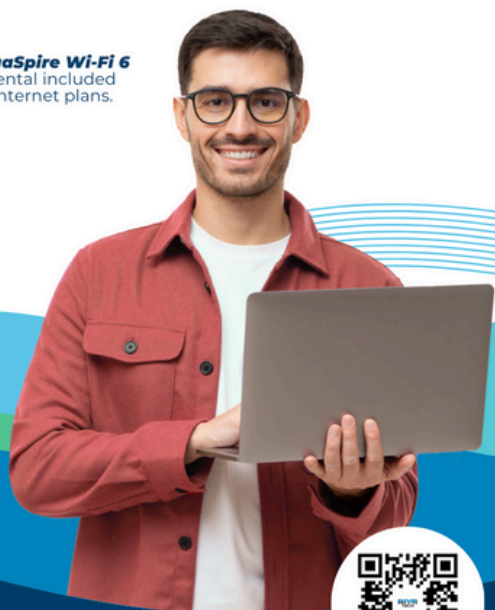


Free GigaSpire Wi-Fi 6

Router rental included with all internet plans.

RIVR
TECH

CALL US TODAY AT | (910) 843-4131
RIVRTECH.NET



Contact Us

Call us today at 800.683.5571 or 910.843.4131

Pembroke Headquarters

6090 NC HWY 711
Pembroke, NC 28372
Monday - Friday: 8am - 5pm

Lumberton Office

301 Bailey Road
Lumberton, NC 28358
Monday - Friday: 8am - 5pm

North Center (Raeford/Fayetteville Office)

8344 Fayetteville Road
Raeford, NC 28376
Monday - Friday: 8:00am - 5pm

Our Call Center is open Monday - Friday from 7 AM to 7 PM

Email support@lumbeeriver.com

Headquarters Located at:

6090 NC HWY 711
Pembroke, NC 28372

Mailing Address:

P.O. Box 4210
Pembroke, NC 28372

